

MITEL NETWORKS

# 6500

## *Speech-Enabled Applications*



*Speech-Enabled  
Telephony* is here



Innovative and intuitive  
user interfaces have  
been a hallmark of

Mitel Networks' business communications solutions for nearly 3 decades. Now we're leading the way with the most exciting new interface of all: voice. Mitel Networks™ 6500 Speech-Enabled Applications technology is the advanced new architecture for conversational speech recognition that is speech-enabling telephony systems and applications. Mitel Networks speech-enabled solutions free users from having to remember a myriad of telephone numbers or pass codes. They eliminate the frustration of dialing extensions by spelling names. And they allow users to access sophisticated telephony features and new desktop applications by simply telling the system what to do.



The *Advanced Architecture* for  
Speech-Enabled telephony

*Mitel Networks 6500 Speech-Enabled*

*Applications are the unique architecture*

*that brings powerful speech recognition*

*capabilities to a wide range of telephony*

*solutions, applications, and standalone*

*products including the Mitel Networks*

*6500 Speech-Enabled Attendant .*

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# 6500

*Speech-Enabled Applications*

## *Conversational Speech Recognition*

Mitel Networks 6500 Speech-Enabled Applications

technology supports conversational speech recognition,

recognizing entire sentences and not simply single

words. This feature allows users to interface with and

engage 6500 SE Applications in natural conversational

dialogue, and allows 6500 SE Applications solutions to

understand and comply with complex sentences

containing more than one command.

Example:

*"Sell 100 shares of ABC Corp today" .*

*Mitel Networks 6500 Speech-Enabled Applications are the unique new architecture that brings powerful speech recognition capabilities to a wide range of telephony solutions.*



## *Speaker-Independent*

The Mitel Networks 6500 Speech-Enabled Attendant is speaker-independent technology, meaning users don't have to train the system to recognize and understand their voice — speech-enabled technology works with many different users with many different accents.

## *Flexible Vocabulary*

6500 SE Applications technology has a large dynamic vocabulary, and can adapt to varying voice situations, such as mobile phones, noisy lines, and Voice-over-IP.

## *Speaker Authentication*

6500 SE Applications provide unsurpassed voice system security through speaker authentication, recognizing and logging individual users into applications based on their secure voice signature.

## *Barge In*

While some speech recognition technology will only accept voice commands following system prompts, Mitel Networks 6500 Speech-Enabled Applications solutions accept voice commands at any time, even while prompts are being played.

## *Digital Integration and Calling Line ID*

6500 SE Applications run on a PC-based platform digitally integrated to telephone systems via a digital line interface. This interface supports fast call set-up and tear-down, more accurate speech recognition, and Calling Line ID (CLID) — which will allow users to take advantage of CLID features such as logging in to access personal dialing lists without having to enter a login ID.

# *We're doing things with* **voice** **too exciting** *for words*<sup>™</sup>

As leading innovators in real-time enterprise voice communications for almost three decades, we at

Mitel Networks view voice as the most natural human interface and the most important strategic business communications tool. Our next generation IP communications portfolio, integrated messaging solutions, remote access products, contact center solutions, and natural speech recognition technologies are all geared toward delivering tangible business advantage by combining innovation, performance, and reliability.



*Trust your voice to Mitel.  
You'll like what you hear.*<sup>™</sup>



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